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*If you do not have access to a TTY, dial Wisconsin Relay Service at 711.  
Give them the TTY number you wish to call. Your call will then be relayed.*

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## Office for the Deaf and Hard of Hearing

### NORTHERN REGION

#### Vacant

2801 N. 7<sup>th</sup> Street, Suite 300  
Wausau, WI 54403-3281  
715/842-1211 TTY

CSA: **Michelle Thurmaier**  
715.842.7693 T/V  
[ThurmMG@dhfs.state.wi.us](mailto:ThurmMG@dhfs.state.wi.us)

FAX: 715.842.7051

Counties: Adams, Ashland, Florence, Forest, Iron, Juneau, Langlade, Lincoln, Marathon, Marquette, Oneida, Portage, Price, Taylor, Vilas, Waushara, Wood

### SOUTHERN REGION

#### Bette Mentz-Powell

2917 International Lane, Suite 230  
Madison WI 53704  
608/243-5732 TTY  
608/243-5733 V  
[MentzBJ@dhfs.state.wi.us](mailto:MentzBJ@dhfs.state.wi.us)

CSA: **Vacant**  
608.243.5734 T/V

FAX: 608.243.5730

Counties: Columbia, Dane, Grant, Green, Iowa, Jefferson, La Fayette, Richland, Rock, Sauk, Walworth

### NORTHEASTERN REGION

#### Marge Liberski

200 N Jefferson, Suite 311  
Green Bay WI 54301-5191  
920.448.5295 Voice Interpreted/TTY  
[LiberMA@dhfs.state.wi.us](mailto:LiberMA@dhfs.state.wi.us)

CSA: **Jamie Swifka**  
920.448.5294 Voice/TTY

FAX: 920.448.5266

Counties: Brown, Calumet, Dodge, Door, Fond du Lac, Green Lake, Kewaunee, Manitowoc, Marinette, Menominee, Oconto, Outagamie, Ozaukee, Shawano, Sheboygan, Washington, Waupaca, Winnebago

### SOUTHEASTERN REGION

#### Jason Altmann

141 NW Barstow St Rm 104  
Waukesha, WI 53188-3789  
262.548.5858 TTY  
[AltmaJR@dhfs.state.wi.us](mailto:AltmaJR@dhfs.state.wi.us)

CSA: **Vacant**  
262.521.5128 Voice/TTY

FAX: 262.521.5314

County: Kenosha, Milwaukee, Racine, Waukesha

### WESTERN REGION

#### Carolyn Small

610 Gibson Street, Suite 1  
Eau Claire WI 54701  
715.836.2107 V/TTY  
[SmallCM@dhfs.state.wi.us](mailto:SmallCM@dhfs.state.wi.us)

CSA: **Diane Bergeron**  
715.836.3869 V/TTY  
[BergeDF@dhfs.state.wi.us](mailto:BergeDF@dhfs.state.wi.us)

FAX 715.836.2535

Counties: Barron, Bayfield, Buffalo, Burnett, Chippewa, Clark, Crawford, Douglas, Dunn, Eau Claire, Jackson, LaCrosse, Monroe, Pepin, Pierce, Polk, Rusk, Sawyer, St Croix, Trempealeau, Vernon, Washburn

### CENTRAL OFFICE

1 W. Wilson Street., Room 451  
PO Box 7851  
Madison, WI 53707-7851

#### Director:

Linda Huffer ([HuffeLL@dhfs.state.wi.us](mailto:HuffeLL@dhfs.state.wi.us)) 608.266.5641 V/TTY

#### Staff:

Alice Sykora ([SykorAM@dhfs.state.wi.us](mailto:SykorAM@dhfs.state.wi.us))

VP: 608-266-6057 IP: 69.217.147.21

Karen Dishno ([DishnKL@dhfs.state.wi.us](mailto:DishnKL@dhfs.state.wi.us))

VP: 608-266-0000 IP: 69.217.147.20

Meta Voss ([VossMV@dhfs.state.wi.us](mailto:VossMV@dhfs.state.wi.us)) 608.266.3118 V/TTY

VP: 608-266-3118 IP: 69.217.147.19

Textnet: 866-701-1255

FAX: 608.264.9899

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## Americans with Disabilities Act (ADA) Resources

### Great Lakes ADA & Accessible IT Center

The Great Lakes Disability and Business Technical Assistance Center's purpose is to provide technical assistance and training to businesses and people with disabilities regarding the Americans with Disabilities Act of 1990 (ADA). The Great Lakes Center is a program of the Department of Disability and Human Development at the University of Illinois at Chicago. States served by the Great Lakes Center include Illinois, Indiana, Ohio, Michigan, Minnesota and Wisconsin. The regional Disability and Business Technical Assistance Centers operate a national toll-free information line for answering questions about the ADA.

1640 W. Roosevelt Road  
Chicago, IL 60608-6902  
800.949.4232 Voice/TTY  
312.413.1407 Voice/TTY  
312.413.1856 Fax  
[glbtac@uic.edu](mailto:glbtac@uic.edu)  
[www.adagreatlakes.org](http://www.adagreatlakes.org)

## Agencies and Associations

### Deaf and Hard of Hearing Alliance

The mission of DHHA is to provide opportunities for leadership and personal growth within the Signing (Deaf) community while respecting culture, language, and a visual environment. This will be accomplished through collaborative social, recreational, and educational programming. DHHA values inclusiveness and culture and will provide opportunities where Deaf and Hard of Hearing people and their extended communities can pursue personal development and leadership in a linguistically accessible environment.

2782 N 71<sup>st</sup> St  
Milwaukee, WI 53210  
414.2585640 Voice/Fax  
866.899.8647 TTY  
[www.dhha-wi.org](http://www.dhha-wi.org)

### Community Emergency Preparedness Network

Works with public safety officials, organizations, and the Deaf, Hard of Hearing, DeafBlind, and Late Deafened community within the Wisconsin area to ensure that people receive appropriate emergency preparedness, response and recovery services.

Stephanie Clark  
Great Lakes and New England Region  
DEAF, Inc.  
215 Brighton Ave  
Allston, MA 02134  
617.254.4041 tty  
[slcark@deafinonline.org](mailto:slcark@deafinonline.org)  
[www.deafinonline.org](http://www.deafinonline.org)

### County Social Service, Human Service and Aging Agencies

These agencies provide a wide variety of services available to people with disabilities including those who are Deaf, hard of hearing, or deafblind. Contact the county you live in for more information.

Please consult the  
Government Listing under  
County Government in  
your local telephone book.

### Disability Advocates: Wisconsin Network (DAWN)

DAWN is a grassroots, statewide network of people who care about disability issues. DAWN focuses on issues affecting people with any kind of disability and includes people with disabilities, family members, friends, organizations, and others. This network allows people throughout the state to stay informed about important public policy issues and gives members of the network information to advocate for these issues.

201 W. Washington Ave.  
Madison, WI 53703  
608.266.7826 Voice  
608.266.6660 TTY  
608.267.3906 Fax  
[www.dawninfo.org](http://www.dawninfo.org)  
[help@wcdd.org](mailto:help@wcdd.org)

### Easter Seals Wisconsin

For more than 75 years, Easter Seals Wisconsin has provided services that help children and adults with disabilities gain greater independence. Easter Seals primary services – vocational rehabilitation for farmers, respite services, camping and recreation, information and referral, and public education – benefit more than 13,000 individuals with disabilities and their families each year in Wisconsin.

101 Nob Hill Road, Suite 301  
Madison, WI 53713  
608.277.8288 Voice  
608.277.8031 TTY  
608.277.8333 Fax  
[www.EasterSealsWisconsin.com](http://www.EasterSealsWisconsin.com)  
[info@wi.easterseals.com](mailto:info@wi.easterseals.com)

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## Assistive Technology Resources

### **Audible Difference L.L.C.**

Audible Difference provides the following: aural rehabilitation, speechreading, consulting, and diagnostic audiological services.

5727 Pembroke Drive  
Madison, WI 53711  
608.273.3036 Voice  
608.273.0779 Fax  
[vheide@audible-difference.com](mailto:vheide@audible-difference.com)  
[www.audible-difference.com](http://www.audible-difference.com)

### **Barr Productions & Museum**

Barr Productions offers a wide range of products for people who are deaf and hard of hearing, voice and mobility impaired, including alarm clocks/wake-up devices, alerting systems, assistive listening devices, signalers for home, signalers for auto, smoke/carbon monoxide detectors, TTY/voice answering machines, telecaption decoders, amplified phones, cordless phones, telephone amplifiers and amplified ringers, telephone accessories, specialty items, TTY's, videos and books, chatter vox, and hands free phones.

4514 Monona Drive  
Madison, WI 53716  
608.442.7498 Voice  
608.221.9993 TTY  
608.221.9994 Fax  
[bp@tds.net](mailto:bp@tds.net)  
[www.barrproductions.com](http://www.barrproductions.com)

### **Buska Agency TTY Sales**

We carry a complete line of products, including TTY's, signaling systems, and Intel modems for computers. We are listed in the Wisconsin Telecommunicators, Inc. directory.

689 Happy Hollow Road  
Mosinee, WI 54455  
715.693.5207 TTY  
[buskastefan@charter.net](mailto:buskastefan@charter.net)

### **Computers to Help People, Inc. (CHPI)**

CHPI is a private, nonprofit organization with 501(c)(3) status. Our mission is to apply computer technology to the problems of people with disabilities, especially to increase their employability and productivity.

6033 Monona Dr. STE 205  
Monona, WI 53716-3992  
608.257.5917 Voice/TTY  
608.257.3480 Fax  
[director@chpi.org](mailto:director@chpi.org)  
[www.chpi.org](http://www.chpi.org)

### **DovTech Communications**

Our goal is to provide customers with a secure, cost-effective and hassle-free shopping experience. We understand that purchasing products and service online can be complicated and we strive to make sure your ordering experience is as simple as possible.

4301 S. Oakley Road  
Janesville, WI 53546  
608.755.7627 Voice/TTY  
915.990.9305 Fax  
[jholub@dovtech.com](mailto:jholub@dovtech.com)  
[www.dovtech.com](http://www.dovtech.com)  
[www.dovtechwireless.com](http://www.dovtechwireless.com)

### **Great Lakes ADA & Accessible IT Center**

Its purpose is to provide technical assistance and training to businesses and people with disabilities regarding the Americans with Disabilities Act of 1990 (ADA). States served by the Great Lakes Center include: Illinois, Indiana, Ohio, Michigan, Minnesota and Wisconsin.

1640 W. Roosevelt Rd  
Chicago, IL 60608  
800.949.4232 Voice/TTY  
312.413.1407 Voice/TTY  
312.413.1856 Fax  
[gldbtac@uic.edu](mailto:gldbtac@uic.edu)  
[www.adagreatlakes.org](http://www.adagreatlakes.org)

### **Northcentral Technical College (NTC)**

NTC provides demonstrations of assistive technology including TTY's, phones, signaling and alerting devices, FM systems, and pagers. NTC also has an Assistive Technology Demonstration Center, support services, Tech Loan Center, and Deafblind services.

Center for Students with Disabilities  
1000 West Campus Drive  
Wausau, WI 54401  
715.675.6341 TTY  
715.675.0918 Fax  
888.682.7144 Voice  
[www.ntc.edu](http://www.ntc.edu)

### **R & M Sales Communication Products, Inc.**

R & M Sales is designed to provide leading edge assistive listening and living equipment for persons who are Deaf or Hard of Hearing. R & M Sales has a showroom on site. They also have experienced staff to help answer any questions.

9401 W. Beloit Rd., Suite 202  
Milwaukee, WI 53227  
414.327.8585 Voice  
414.327.8508 TTY/Fax  
800.332.2537

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## Assistive Technology Resources

### **Ultratec, Inc.**

Ultratec is the world's leading manufacturer of TTYs, signalers, and amplified phones for people with hearing loss. Since 1978, Ultratec has consistently led the way; improving technology to provide state-of-the-art equipment. The National Service Center provides repair service.

450 Science Drive  
Madison, WI 53711  
608.238.5400 V/TTY  
608.238.3008 Fax  
[www.ultratec.com](http://www.ultratec.com)

### **UniversaLink - Center for the Deaf and Hard of Hearing, Inc. (CDHH)**

UniversaLink is a program of the Center for the Deaf and Hard of Hearing (CDHH) providing a wide range of assistive communication devices for person with hearing loss, mobility or speech impairments, including amplified phones, TTYs, visual signaling devices, voice synthesizers, voice or switch operated phones and more. We have a showroom where all items are available for demonstration, and staff to assess individual technology needs and train in use of the equipment. UniversaLink also provides in-home services and worksite assessments. UniversaLink is an approved provider for the Telecommunications Equipment Purchase Program (TEPP).

10243 W National Ave  
West Allis, WI 53227  
414.604.2200 Voice  
888.742.7651 TTY  
414.604.7200 Fax  
[www.cdhh.org](http://www.cdhh.org)  
[universalink@cdhh.org](mailto:universalink@cdhh.org)

### **Wisconsin Assistive Technology Initiative (WATI)**

The mission of WATI is to ensure that every child in Wisconsin who needs assistive technology (AT) will have equal and timely access to an appropriate assessment and the provision and implementation of any needed AT devices and services. This project is designed to increase the capacity of school districts to provide assistive technology services by making training and technical assistance available to teachers, therapists, and administrators throughout Wisconsin.

Polk Library  
800 Algoma Blvd.  
Oshkosh, WI 54901  
800.991.5576 Voice  
920.424.2247 Voice  
920.424.1396 Fax  
[www.wati.org](http://www.wati.org)

## Children and Family Services

### **Birth to 3 Services**

The Birth to 3 Program provides developmental and other support services to children from birth up to age three who have a developmental delay, including hearing loss, and their families. This comprehensive program coordinates developmental, health, and social services within the local community. Services might include assistive technology or devices, audiology, communication, family education and counseling, occupational or physical therapy, special instruction or transportation. To locate the Birth to 3 Program in your area, contact Wisconsin First Step (800) 642-STEP Voice/TTY.

Birth to Three Program  
One W Wilson Street  
PO Box 7851  
Madison, WI 53707  
608.267.3270 Voice

### **Center for the Deaf and Hard of Hearing, Inc. (CDHH)**

*For families of deaf, hard of hearing, and deaf-blind infants and toddlers, CDHH provides:* speech evaluation and therapy, auditory verbal therapy, parent support groups, educational workshops, aural rehabilitation, such as assessment, home visits, communication groups, individual education programming, and consultation to day care providers.

*For Deaf and Hard of Hearing adults, CDHH provides:* speech evaluation and therapy, aural rehabilitation, such as assessment, speechreading, audiology services, and communication strategies, educational workshops, assistive technology assessments and worksite assessments.

Executive Director  
10243 W National Ave  
West Allis, WI 53227  
414.604.2200 Voice  
888.742.7651 TTY  
414.604.7200 Fax  
[www.cdhh.org](http://www.cdhh.org)  
[universalink@cdhh.org](mailto:universalink@cdhh.org)

### **Children with Special Health Care Needs Program**

The five Regional Centers provide a system of information, referral and follow-up

Northern Region – Rhinelander  
715.365.8030  
888.266.0028  
[www.cshcn.familyresourceconnection.org](http://www.cshcn.familyresourceconnection.org)

Northeastern Region – Green Bay  
920.433.8296  
800.236.3030 ext., 8296  
[www.northeasternCSHCN.org](http://www.northeasternCSHCN.org)



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## Children and Family Services

services to families and providers; make referrals to various agencies and programs, as appropriate; promote a parent-to-parent support network; and provide a network of community providers for local service coordination.

Southern Region – Madison  
608.263.5890  
800.532.3321  
[www.waisman.wisc.edu.ciu.cshcn/](http://www.waisman.wisc.edu.ciu.cshcn/)

Western Region – Chippewa Falls  
715.726.7900  
800.400.3678  
[www.co.chippewa.wi.us/CCDPH/CSHCN](http://www.co.chippewa.wi.us/CCDPH/CSHCN)

Southeastern Region – Milwaukee  
414.266.6333  
800.234.5437  
[www.specialneedsfamilycenter.org](http://www.specialneedsfamilycenter.org)

### Children's Service Society of Wisconsin (CSSW)

CSSW offers child and family counseling, foster care, adoption (infant and special needs), parenting programs, pregnancy and birthparent counseling, prevention resources, and more. CSSW also has a Respite Care Program that matches a volunteer with a family who has a child with special needs. Some children are Deaf, Hard of Hearing or non-verbal hearing children who use Sign Language to communicate. Volunteers are asked to provide a minimum of 6 hours of respite care each month.

800.653.2779 Voice  
[www.cssw.org](http://www.cssw.org)

### Deaf Mentor Project (DMP)

DMP is designed to increase the family's ability to communicate with their deaf child, provide parents with opportunities to identify their child's communication attempts and to evaluate their child's strengths in communicating, increase parent's appreciation for and understanding of American Sign Language, Deaf Culture, and the Deaf Community, and promote the family's development of American Sign Language, using a Bilingual-Bicultural Approach.

74 S. Main St  
Fond du Lac, WI 54935  
920.924.0834  
920.929.2785 fax  
[deafmentor@wesp-dhh.wi.gov](mailto:deafmentor@wesp-dhh.wi.gov)

### Maternal and Child Health Hotline

The Maternal and Child Health Hotline provides information and referrals on Healthy Start, Women, Infants & Children (WIC), Prenatal Care Coordination, HealthCheck, Children with Special Health Care Needs, and other services.

1900 South Avenue  
LaCrosse, WI 54601  
800.722.2295 Voice/TTY (24 hours)

### Mothers United for Moral Support, Inc. (MUMS National)

MUMS' purposes are: to provide support to families dealing with children with any physical, mental, or emotional disorder, match families whose children have rare or not-so-rare disorders for support, friendship and sharing, assist parents in forming or finding local or national support groups so parents can unite for mutual support and educate themselves about the condition and treatment options, and inform and update families and professionals about services available to families.

150 Custer Court  
Green Bay, WI 54301  
920.336.5333  
877.336.5333 (Parents only)  
920.339.0995 Fax  
[mums@netnet.net](mailto:mums@netnet.net)  
[www.netnet.net/mums/](http://www.netnet.net/mums/)

### Wisconsin Families for Hands & Voices

Hands & Voices is a parent driven, non-profit organization dedicated to providing unbiased support to families with children who are deaf or hard of hearing. Provide support activities and information concerning deaf and hard of hearing issues to parents and professionals that may include outreach events, educational seminars, advocacy, lobbying efforts, parent to parent networking, and a newsletter. We strive to connect families with resources and information to make informed decisions around the issues of deafness or hearing loss.

PO Box 9644  
Green Bay, WI 54308-9644  
920.437.7370 voice  
<http://www.handsandvoices.org>  
[handsandvoiceswi@yahoo.com](mailto:handsandvoiceswi@yahoo.com)

### Wisconsin First Step

Statewide information and referral service dedicated to helping families and professionals find resources for children with special needs ranging from birth to 21 years. The database includes local, state and national resources.

1900 South Avenue  
LaCrosse, WI 54601  
800.642.7837 Voice/TTY  
608.775.4766 Fax



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## Children and Family Services

### **Wisconsin Lions Camp Retreat and Conference Center**

Wisconsin Lions Camp is open to children ages 6 to 17 with visual or hearing disabilities, children ages 9 to 17 with cognitive disabilities, and in addition, has an adult resort program for persons ages 18 and over with visual or hearing disabilities. Summer programs are offered at no cost and family camp weekends are also available at minimal cost.

3834 County Road A  
Rosholt, WI 54473  
715.677.4761 Voice  
715.677.6999 TTY  
715.677.3297 Fax  
[info@wisconsinlionscamp.com](mailto:info@wisconsinlionscamp.com)  
[www.wisconsinlionscamp.com](http://www.wisconsinlionscamp.com)

## Clubs and Organizations

### **The Cochlear Implant Association, Inc. (CIAI) Chapter of Wisconsin**

CIAI Wisconsin chapter goal is to provide local support for adults and children (and their parents) who have cochlear implants, or to anyone interested in learning more about cochlear implants, as well as professionals who work with this diverse group of individuals.

State Chapter Coordinator  
[burnsca@chorus.net](mailto:burnsca@chorus.net)  
<http://www.wici.org/>

### **Wisconsin Association of the Deaf (WAD)**

Wisconsin Association of the Deaf (WAD) is a statewide non-profit consumer organization run by Deaf people. WAD serves the interests of and advocates accessibility and civil rights for individuals who are Deaf in Wisconsin.

James Powell, President  
519 Heatherstone Ridge  
Sun Prairie, WI 53590  
608.825.9791  
[www.wi-deaf.org](http://www.wi-deaf.org)

### **Wisconsin Deaf Sports Club (WDSC)**

WDSC offers various recreational activities and competitive sports throughout the year. WDSC is affiliated with Central Athletic Association of the Deaf (CAAD) and USA Deaf Sports Federation (USADSF). WDSC encourages deaf and hard-of-hearing individuals to join the club and participate in any activity or sport of their interest.

1424 Laramie Ln  
Janesville, WI 53546-1319  
[www.wi-deafsports.org](http://www.wi-deafsports.org)

### **Wisconsin Self Help for Hard of Hearing (WI-SHHH)**

WI-SHHH is an extension of the national Self Help for Hard of Hearing (SHHH) organization, creating awareness of hearing loss in the state of Wisconsin. WI-SHHH is a non-profit educational organization dedicated to the well being of people of all ages who do not hear well. They provide education, advocacy, and self-help.

N6707 Linden Street  
Lake Mills, WI 53551  
920.648.3137 TTY  
[wendyw@gdinet.com](mailto:wendyw@gdinet.com)  
[www.wi-shhh.org](http://www.wi-shhh.org)

## Cochlear Implant Resources

### **Koss Cochlear Implant Program**

The Koss Cochlear Implant program, the largest program in Wisconsin, serves both adults and children. We offer patients the latest technology from all three device manufacturers and an experienced staff, with an emphasis on comprehensive patient care. We help individuals determine whether or not they are cochlear implant candidates as well as provide long-term care, as our clients become experienced cochlear implant users.

9200 W. Wisconsin Avenue  
Milwaukee, WI 53226  
414.266.2685 Pediatric  
414.805.5586 Adult  
[cochlear.implant@mcw.edu](mailto:cochlear.implant@mcw.edu)

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## Cochlear Implant Resources

### **The Cochlear Implant Association, Inc. (CIAI)-Chapter of Wisconsin**

The goal in Wisconsin is to provide local support for adults and children (and their parents) who have cochlear implants, or to anyone interested in learning more about cochlear implants, as well as professionals who work with a diverse group of individuals.

[www.wici.org](http://www.wici.org)

## Deafblind Resources

### **Center for Deaf-Blind Persons, Inc. (CDBP)**

The Center for Deaf-Blind Persons, Inc. serves youths and adults with combined hearing-vision impairments. Direct services include rehabilitation training, a support group, advocacy training and a monthly social group – With Impaired Sight and Hearing (WISH). Other services are family support, community education, information and referral.

3195 South Superior Street  
Milwaukee, WI 53207  
414.481.7477 V/TTY/Telebraille  
414.481.7481 Fax  
[info@deaf-blind.org](mailto:info@deaf-blind.org)  
[www.deaf-blind.org](http://www.deaf-blind.org)

### **Wisconsin Deafblind Education (WDE)**

Wisconsin Deafblind Education (WDE) is a federally funded project that provides training and technical assistance in Wisconsin for individuals, birth through 21 years, who are deafblind. The project provides assistance to families, educational personnel, and other service providers.

Project Director  
W8331 Lincoln Avenue  
Oakfield, WI 53065  
920.929.9260 Voice/Fax  
[lynayer@powercom.net](mailto:lynayer@powercom.net)

### **Helen Keller National Center – Region V Office**

North Central Region  
485 Avenue of the Cities, Suite 5  
East Moline, IL 61244  
309.755.0018 TTY  
309.755.0021 TTY  
309.755.0025 Fax  
[HKNC5LJT@aol.com](mailto:HKNC5LJT@aol.com)

### **Northcentral Technical College (NTC)**

NTC provides demonstrations of assistive technology including TTY's, phones, signaling and alerting devices, FM systems, and pagers.

Center for Students with Disabilities  
1000 West Campus Drive  
Wausau, WI 54401  
715.675.6341 TTY  
715.675.0918 Fax  
888.682.7144 Voice  
[www.ntc.edu](http://www.ntc.edu)

## Education and Transition Resources

### **Gateway Technical College**

Deaf/Hard of Hearing Program  
400 County Road H  
Elkhorn, WI 53121  
262.741.8388 Voice  
262.741.8206 TTY  
262.741.8301 Fax

### **Midwest Center for Postsecondary Outreach (MCPO)-Student Accessibility Center**

MCPO provides technical assistance for postsecondary institutions to improve existing services or to establish new services for students who are deaf or hard of hearing. The Center works primarily at an

UW-Milwaukee  
Mitchell Hall  
PO Box 413  
Milwaukee, WI 53201  
414.229.4549 Voice

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## Education and Transition Resources

institution level to increase the capacity of colleges, universities, and other postsecondary institutions to attract and serve deaf and hard of hearing students.

414.229.4284 TTY  
414.229.6820 Fax  
[ginnync@uwm.edu](mailto:ginnync@uwm.edu)

### **Northcentral Technical College (NTC)**

NTC provides demonstrations of assistive technology including TTY's, phones, signaling and alerting devices, FM systems, and pagers.

Center for Students with Disabilities  
1000 West Campus Drive  
Wausau, WI 54401  
715.675.6341 TTY  
715.675.0918 Fax  
888.682.7144 Voice  
[www.ntc.edu](http://www.ntc.edu)

### **Wisconsin Educational Service Program for the Deaf and Hard of Hearing (WESP-DHH)**

WESP-DHH consists of the Wisconsin School for the Deaf and the Outreach Program.

The Wisconsin School for the Deaf (WSD) is the state's only residential program serving deaf and hard of hearing students ages 3 – 21. Operated by the Department of Public Instruction, WSD offers eligible students a first-rate education. In recognition of the diverse needs of Wisconsin's deaf and hard of hearing children, WSD is dedicated to educational excellence in a unique ASL/English bilingual-bicultural environment by preparing students to achieve their maximum potential and become successful citizens of the future.

The Outreach Program supports children who are deaf, hard of hearing or deafblind by providing information, support, and training to families and educational programs. Services are determined based on the needs of the child. These services are provided through the Outreach Program's diverse team of specialists and its programs including the Deaf Mentor Project, the Captioned Media Program, the ASL Distance Learning Program, and the Guide-by-your Side Program.

WESP-DHH Director  
309 West Walworth Ave  
Delavan, WI 53115  
262.728.7120 Voice/TTY  
877.973.3324 Voice/TTY  
262.728.7160 Fax  
[www.wsd.k12.wi.us](http://www.wsd.k12.wi.us)

Outreach Program  
Director  
19601 W. Bluemound Rd  
#200  
Brookfield, WI 53045  
262.787.9540 Voice/TTY  
262.787.9501 Fax  
[www.wesp-dhh.wi.gov](http://www.wesp-dhh.wi.gov)

### **Cooperative Educational Service Agencies**

Transition Services.

#### **State Transition Contacts:**

DPI Transition Consultant  
608.266.1146  
Transition Project Coordinator  
608.822.3276

### **Division of Vocational Rehabilitation (DVR)**

The Wisconsin Division of Vocational Rehabilitation (DVR) serves people who have any disability, which presents a substantial handicap to employment or independent living. DVR may provide a range of services to meet an individual's rehabilitation needs. Some services DVR may provide as part of an approved rehabilitation program are: job seeking skills; training and education; job placement assistance; occupational licenses; tools; equipment and supplies.

201E.Washington Av, Rm A100  
PO Box 7852  
Madison, WI 53707-7852  
608.261.0050 Voice  
800.442.3477 Voice  
888.877.5939 TTY  
608.266.1133 Fax  
[dwdvr@dwd.state.wi.us](mailto:dwdvr@dwd.state.wi.us)

### **Unemployment Compensation**

TTY Number  
888.393.8914 Toll Free for claims

## Hearing Aid Assistance Resources

### **Division of Vocational Rehabilitation (DVR)**

DVR might help fund hearing aids for clients if aids are necessary to attain or continue employment. Applicant must be in an open category and meet order of selection criteria.

Contact your local office or see previous entry under "Education and Transition

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## Hearing Aid Assistance Resources

		Resources”
<b>Medical Assistance</b>		Check with your provider.
<b>Sertoma Speech and Hearing Center</b> Full service speech and hearing center. Sliding scale fee schedule. Local organizations may be able to support transportation and accommodations for evaluations, etc.	<b>Illinois/Wisconsin Regional Director</b> 217.529.5692  <b>Sertoma Speech and Hearing Center, Palos Hills, IL</b> 708.599.9500	
<b>Wisconsin Lions Foundation, Inc.</b> Activities include the administration of Community Diabetes Education Project, Children's Vision Screening Program, Eyeglass Recycling Program, Hearing Aid Program, Hearing Dog Program, and Youth Service Projects		Hearing Program Coordinator 3834 County Road A Rosholt, WI 54473 715.677.4969 Voice 877.463.6953 Voice 715.677.4527 Fax <a href="http://www.wlf.info">www.wlf.info</a>
<b>WisLoan</b> WisLoan is an alternative loan program to assist person with disabilities who live in Wisconsin and wish to purchase assistive technology, adaptive equipment or make accessible modifications to their homes. Staff at Independent Living Centers throughout the state can answer your questions and take an application.		Independence First 877.463.3778 Toll Free 414.225.2910 <a href="mailto:pkraemer@independencefirst.org">pkraemer@independencefirst.org</a>

## Independent Living Services

<b>Brotoloc Health Care Systems, Inc.</b> Residential programs for adults who are Deaf and hard of hearing and development disabled and/or mentally ill. Operates community-based residential facilities, adult family homes and supported apartments.	209 Taft St Whitewater, WI 53190 262.473.0480 Voice 262.473.0484 Fax <a href="mailto:smillard@brotoloc.com">smillard@brotoloc.com</a> <a href="http://www.brotoloc.com">www.brotoloc.com</a>
<b>Transitional Living Services, Inc. (TLS)</b>  <b>Outpatient Mental Health Clinic:</b> The clinic provides individual, marital and family therapy. A therapist who is trained to work specifically with Deaf and Hard of Hearing persons and their families provides all therapy.  <b>Group Homes:</b> Our 8 group homes provide a supportive, structured environment for young adults, acute short-term clients, elderly and adults living with chronic mental illness.  <b>Supervised Apartments:</b> Our 76 supervised apartments are available for consumers working towards independence with the support of guidance of TLS’ professional staff.  <b>Community Support Program</b> helps people maintain their independent community life. Consumers work to improve practical skills for daily living with the support of TLS professionals.	1040 South 70 <sup>th</sup> Street Milwaukee, WI 53214 414.476.9675 Voice 414.476.9617 TTY/videophone 414.615.0627 Fax  Community Support Program <a href="mailto:JWittwer@tlservices.org">JWittwer@tlservices.org</a> Outpatient Clinic Supervisor <a href="mailto:LSpofford@tlservices.org">LSpofford@tlservices.org</a> Deaf Services Program <a href="mailto:dletkiewicz@tlservices.org">dletkiewicz@tlservices.org</a> <a href="http://www.tlsservices.org">www.tlsservices.org</a>

*If you do not have access to a TTY, dial Wisconsin Relay Service at 711.  
Give them the TTY number you wish to call. Your call will then be relayed.*

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## Interpreter Training Programs

*Interpreter training programs teach not only second language skills, but also how to interpret from American Sign Language to English and from English to American Sign Language, which is a skill beyond just knowing a second language. Programs differ in whether they offer degrees or certificates and in what aspect of interpreting they focus on. Please contact individual programs for more information.*

<b>Fox Valley Technical College</b>	Educational Interpreter Technician Program 1825 North Bluemound Road PO Box 2277 Appleton, WI 54912-2277 920.996.2820 or 920.735.2506
<b>Gateway Technical College</b>	Interpreter Training Program 400 County Road H Elkhorn, WI 53121 262.741.8388 Voice 262.741.8206 TTY 262.741.8301 Fax
<b>Northcentral Technical College (NTC)</b>	Educational Interpreter Technician Program 1000 West Campus Drive Wausau, WI 54401 888.682.7144 Voice 715.675.3331 Voice 715.675.6341 TTY 715.675.0918 Fax <a href="http://www.ntc.edu/programs/degrees/edintertech.html">www.ntc.edu/programs/degrees/edintertech.html</a>
<b>Milwaukee Area Technical College</b>	Interpreter Technician Program 700 West State Street Milwaukee, WI 53233 414.297.6784 Voice 414.297.8407 TTY 414.297.7990 Fax <a href="mailto:gondekp@matc.edu">gondekp@matc.edu</a> <a href="mailto:jamesm@matc.edu">jamesm@matc.edu</a>
<b>University of Wisconsin – Milwaukee</b>	Interpreter Training Program PO Box 413 Milwaukee, WI 53201 414.229.3975 Voice 414.229.4764 TTY 414.229.5500 Fax <a href="mailto:bethu@uwm.edu">bethu@uwm.edu</a> <a href="http://www.soe.uwm.edu/pages/welcome/Departments/Exceptional_Education/Degrees_Programs_of_Study/Interpreter_Training">www.soe.uwm.edu/pages/welcome/Departments/Exceptional Education/Degrees_Programs_of_Study/Interpreter_Training</a>

## Interpreter Coordination Services

*\* The Office for Deaf and Hard of Hearing maintains regional lists of independent freelance interpreters. Please contact your nearest regional office for a current list of these interpreters.*

<b>CommunicationLink - Center for the Deaf and Hard of Hearing (CDHH)</b> An interpreter referral agency serving the state of Wisconsin at the Center for the Deaf and	10243 W National Ave West Allis, WI 53227 414.604.2200 Voice 888.742.7651 TTY
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*If you do not have access to a TTY, dial Wisconsin Relay Service at 711. Give them the TTY number you wish to call. Your call will then be relayed.*

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## Interpreter Coordination Services

Hard of Hearing (CDHH).

414.604.7200 Fax  
[www.cdhh.org](http://www.cdhh.org)  
[universalink@cdhh.org](mailto:universalink@cdhh.org)

### **CSD of Wisconsin**

CSD is a private, nonprofit organization dedicated to the provision of broad-based services, ensuring public accessibility and increasing public awareness of issues affecting the deaf and hard of hearing. Community interpreting and online interpreting services can be requested for public or private events 24 hours a day, seven days a week. A coordinator will secure the services of a professional who has been trained and nationally certified as an interpreter. Quality services are provided in the communication mode most readily understood or preferred by the consumer (i.e., sign language, oral interpreting, tutor/notetaker, etc.).

4781 Hayes Road, Suite 101  
 Madison, WI 53704  
 608.240.4964 voice/TTY  
 866.223.9559 voice/TTY  
 608.240.9158 Fax  
[csdwis@c-s-d.org](mailto:csdwis@c-s-d.org)  
[www.c-s-d.org](http://www.c-s-d.org)

### **Interpreting Solutions, Inc**

Interpreting Solutions, Inc. offers high quality services across Wisconsin and the Midwest including: sign language interpreting, scheduling and ADA consultation, inservice presentations, conference communication coordination, video remote interpreting (VRI), and C-Print™. We also provide qualified interpreters in settings such as: conferences and seminars, universities and colleges, corporate, government, social service, vocational, medical, educational, performing arts and more.

4369 S Howell Av, STE 305  
 Milwaukee, WI 53207  
 414.727.8778 Voice/TTY  
 414.727.8773 Fax  
[coordinator@interpretingsolutionsinc.com](mailto:coordinator@interpretingsolutionsinc.com)

### **PIE - Professional Interpreting Enterprise, Inc.**

Provides quality interpreting services between Deaf or Deafblind and hearing individuals in a variety of settings including (but not limited to): legal, mental health, medical, educational, vocational, professional, personal and emergency. Also provides sign language classes and mentoring services.

6510 West Layton Av, Suite 2  
 Greenfield, WI 53220  
 414.282.8115 Voice/TTY  
 888.801.9393 Voice/TTY  
 414.282.8117 Fax  
[pieinc@tds.net](mailto:pieinc@tds.net)  
[www.pieinc-wi.com](http://www.pieinc-wi.com)

### **Sign Language Associates of Wisconsin**

Our dedicated team of interpreters specialize in American Sign Language (ASL), Transliterating (PSE) and/or Oral interpreting. Our goal is to assist in making the communication between you and your Deaf, Deaf/Blind or Hard of Hearing client as smooth as possible. Interpreters can be provided for medical, corporate/industrial, educational, government, social service, vocational or emergency settings. Private ASL instruction is also available.

1478 Kenwood Drive  
 Menasha, WI 54952  
 920.720.3046 Voice  
 920.720.3047 TTY  
 920.720.3048 Fax  
 920.616.0204 Pager  
[sla.inc@frontiernet.net](mailto:sla.inc@frontiernet.net)

### **Southern Wisconsin Interpreting and Translation Services (SWITS)**

SWITS provides services and support for many languages. We carefully analyze your need and professional interpreters are selected to meet the necessary specifications. Most of our interpreters are native speakers, qualified in their field of assignment, and are professional in their work. Our services to deaf and hard of hearing customers meet approved standards for ASL interpreting services.

P.O. Box 196  
 Delavan, WI 53115  
 262.740.2590 Voice/TTY  
 262.215.1569 After hours  
 262.740.2592 Fax  
[www.swits.us](http://www.swits.us)

### **TSS-The Speech Source, Inc.**

TSS-The Speech Source, Inc. provides experienced, credentialed sign language interpreters and spoken language (foreign language) interpreters for business, education, entertainment, legal, medical, mental health, recreation, religious and personal venues. TSS also provides on-site, RTC (real-time captioning) for one-on-one, small group and large group venues.

PO Box 170488  
 Milwaukee, WI 53217-8041  
 414.964.3497 Voice  
 414.964.5897 TTY  
 888.811.3497 Voice/Toll Free  
 414.964.5697 Fax  
[www.thespeechsource.com](http://www.thespeechsource.com)

*If you do not have access to a TTY, dial Wisconsin Relay Service at 711.  
 Give them the TTY number you wish to call. Your call will then be relayed.*



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## Interpreter Coordination Services

### **United Translators, Inc.**

United Translators, Inc. provides qualified and certified interpreter services for the Deaf and Hard of Hearing Community. We provide qualified interpreting service in a variety of settings such as educational, medical, mental health, employment, personal, artistic/theatrical, business, conferences, emergency and social. We also have foreign language interpreters and offer mentoring, tutoring and a sign language class.

N218 Stoney Brook Road  
Appleton, WI 54915  
PO Box 155  
Appleton, WI 54912-1555  
920.968.0040 Voice  
920.554.3157 Pager  
920.882.2154 Fax  
[unitransinc@aol.com](mailto:unitransinc@aol.com)

## Legal Resources

### **Midwest Center on Law and the Deaf**

The Midwest Center on Law and the Deaf promotes and protects the constitutional and civil rights of deaf and hard-of-hearing persons in Illinois, Indiana, Iowa, Michigan, Minnesota, Missouri, Ohio, and Wisconsin. MCLD provides information to the general public on the rights of deaf and hard-of-hearing people, helps deaf and hard-of-hearing people find attorneys willing to provide accessible legal services, will educate attorneys and the legal community about providing sign language interpreters, real-time captioning, and any other modes of communication necessary.

Program Manager  
PO Box 804297  
Chicago, IL 60680-4104  
800.894.3653 Voice  
800.894.3654 TTY  
312.726.7182 Fax  
[MCLD1@aol.com](mailto:MCLD1@aol.com)  
[www.mclld.org](http://www.mclld.org)

### **Wisconsin Coalition for Advocacy (WCA)**

WCA provides advocacy for people with disabilities who have been discriminated against, neglected, abused, or denied a needed service or program based on a disability. Within this broad definition, WCA has the following priority issues: deinstitutionalization; the right to receive services in the least restrictive environment; right to free and appropriate public education (special education); the right to be free of abuse or neglect by service or residential treatment providers; and discrimination in housing, employment, or public accommodations.

16 N. Carroll Street, Suite 400  
Madison, WI 53703  
608.267.0214 Voice/TTY  
800.928.8778 Voice/TTY  
  
6737 W Washington Ave STE 3230  
Milwaukee, WI 53214-5651  
414.773.4646 Voice/TTY  
800.708.3034 Voice/TTY  
[www.w-c-a.org](http://www.w-c-a.org)

## Medical and Mental Health Resources

### **Brotoloc Health Care Systems, Inc.**

Residential programs for adults who are Deaf and hard of hearing and developmentally disabled and/or mentally ill. Operates community-based residential facilities, adult family homes and supported apartments.

PO Box 209  
Whitewater, WI 53190  
262.473.0480 Voice  
262.473.0484 Fax  
[smillard@brotoloc.com](mailto:smillard@brotoloc.com)  
[www.brotoloc.com](http://www.brotoloc.com)

### **Bureau of Mental Health and Substance Abuse Services (BMHSAS)**

Develop, implement, and coordinate statewide services for children and adults who are Deaf, deafblind or hard of hearing with significant mental health and addiction service needs. Special emphasis is placed on treatment of this population, through development of a statewide plan to meet the needs of people who are Deaf, deafblind, or hard of hearing.

1 W. Wilson St., Rm. 437  
PO Box 7851  
Madison, WI 53707  
608.267.7792 Voice  
608.261.9314 TTY  
608.267.7793 Fax

### **Clinical Psychology Associates**

345 Milwaukee Avenue  
Burlington, WI 53105  
262.763.9191 Voice/TTY



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## Medical and Mental Health Resources

Psychological evaluation and therapy are available for individuals of all ages who are deaf or have hearing losses. Services are provided by individuals who are able to communicate with individuals who use Sign Language as their main form of communication. Usually, no interpreter is needed.

262.763.7767 Fax  
[www.clinicpsych.com](http://www.clinicpsych.com)

### **Shoreside Therapies-Nancy Shertock LCSW**

Nancy Shertok is a psychotherapist who knows sign language and has worked with deaf and hard of hearing people for many years.

4530 N. Oakland Avenue  
 Whitefish Bay, WI 53211  
 414.332.7000 Voice  
 414.332.2368 fax  
[www.geocities.com/shoresidetherapies](http://www.geocities.com/shoresidetherapies)  
[nshertok@hotmail.com](mailto:nshertok@hotmail.com)

### **Thresholds Deaf Program**

This is a psychosocial rehabilitation program specifically for deaf people. There are three residential facilities, vocational rehabilitation services and community outreach.

North	South
4739 N. Washtenaw	4734 S. Ellis
Chicago, IL 60625	Chicago, IL 60615
773.989.8992 TTY	773.924.0930 TTY
773.989.8991 Voice	773.924.9833 Voice
<a href="http://www.thresholds.org/deafprogram.asp">www.thresholds.org/deafprogram.asp</a>	

### **Transitional Living Services, Inc. (TLS)**

**Outpatient Mental Health Clinic:** The clinic provides individual, marital and family therapy. A therapist who is trained to work specifically with Deaf and Hard of Hearing persons and their families provides all therapy.

**Group Homes:** Our 8 group homes provide a supportive, structured environment for young adults, acute short-term clients, elderly and adults living with chronic mental illness.

**Supervised Apartments:** Our 76 supervised apartments are available for consumers working towards independence with the support of guidance of TLS' professional staff.

**Community Support Program** helps people maintain their independent community life. Consumers work to improve practical skills for daily living with the support of TLS professionals.

1040 South 70<sup>th</sup> Street  
 Milwaukee, WI 53214  
 414.476.9675 Voice  
 414.476.9617 TTY  
 414.615.0627 Fax  
  
 Community Support Program  
[JWittwer@tlservices.org](mailto:JWittwer@tlservices.org)  
 Outpatient Clinic Supervisor  
[LSpofford@tlservices.org](mailto:LSpofford@tlservices.org)  
 Deaf Services Program  
[LSkupniewitz@tlservices.org](mailto:LSkupniewitz@tlservices.org)  
[www.tlservices.org](http://www.tlservices.org)

### **Wisconsin Community Mental Health Counseling Centers (WCMHCC)**

David I. Dropkin is a psychotherapist working in four of the seven WCMHCC offices in southeastern Wisconsin: Hales Corners, Mequon, Elkhorn, and Hartland.

414.529.8762 Voice  
 262.367.5501 Voice  
[daviddropkin@wi.rr.com](mailto:daviddropkin@wi.rr.com)

## Real Time Captioning Resources

\* *Real time captioning (RTC) is usually provided on-site for one on one, small group, and large group venues. It consists of a real time captioner typing simultaneously what a speaker is saying onto a screen so that the person with a hearing loss is able read all communications.*

### **A & A Captioning and CART Services**

6817 27<sup>th</sup> Avenue  
 Kenosha, WI 53143-4607  
 262. 657.7777

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## Real Time Captioning Resources

<b>Caption It, LLC</b>		DePere, WI 54115 920.336.7232 <a href="mailto:maureen@captionit.net">maureen@captionit.net</a> <a href="http://www.captionit.net">www.captionit.net</a>
<b>Gramann Reporting, Ltd.</b>		710 N Plankinton Avenue, STE 710 Milwaukee, WI 53203 414.272.7878 Voice 800.899.7222 Voice 414.272.1806 Fax <a href="mailto:contact@gramannreporting.com">contact@gramannreporting.com</a>
<b>Great Lakes Reporting</b>		PO Box 070424 Milwaukee, WI 53202 414.272.4007 Voice 800.893.5831 Voice 414.893.5831 Fax <a href="mailto:glr@wi.rr.com">glr@wi.rr.com</a>
<b>Halma-Jilek Reporting, Inc.</b>		207 E Michigan ST STE 404 Milwaukee, WI 53202 414.271.4466 Voice 800.827.4455 Voice 414.271.0106 Fax <a href="mailto:halmajilek@aol.com">halmajilek@aol.com</a> <a href="http://www.halmajilek.com">www.halmajilek.com</a>
<b>Northwestern Court Reporters/Riverside Captioning Company</b>	<b>Main Office</b> 621 Second St Hudson, WI 54016 715.386.5157 Voice 800.628.7551 Voice 715.386.6584 Fax	<b>Eau Claire</b> 715.835.7581 Voice  <b>Minneapolis</b> 800.628.7551  <a href="mailto:nwcr@nwcourtreporters.com">nwcr@nwcourtreporters.com</a> <a href="http://www.nwcourtreporters.com">www.nwcourtreporters.com</a> <a href="http://www.closed-captioning.com">www.closed-captioning.com</a>
<b>Colleen Reed Reporting</b>		PO Box 293 Milwaukee, WI 53201-0293 414.967.0368 Voice 877.453.4777 Voice 414.967.0557 Fax <a href="mailto:colleen@colleenreed.com">colleen@colleenreed.com</a> <a href="http://www.colleenreed.com">www.colleenreed.com</a>
<b>Quality Reporting Services, LLC</b> Provides CART, Live Caption and Internet Captioning.		1609 Drexel Blvd. South Milwaukee, WI 53172 414.779.0064 Voice 414.762.4995 fax <a href="mailto:jsviv@sbcglobal.net">jsviv@sbcglobal.net</a>
<b>Schindhelm-Peppey Reporting, an Eastwood Stein Company</b>		400 East Wisconsin Avenue, Suite 102 Milwaukee, WI 53202 414.271.0566 Voice 414.271.8230 Fax

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## Real Time Captioning Resources

<b>TSS-The Speech Source, Inc.</b>	PO Box 170488 Milwaukee, WI 53217-8041 414.964.3497 Voice 414.964.5897 TTY 888.811.3497 Voice/Toll Free 414.964.5697 Fax <a href="mailto:TSSS920499@aol.com">TSSS920499@aol.com</a>
<b>Verbatim Reporting, Limited</b>	Two E Mifflin Street, STE 102 Madison, WI 53703 608.255.7700 Voice 608.255.7749 Fax 800.255.7710 Voice <a href="mailto:info@verbatim-madison.com">info@verbatim-madison.com</a> <a href="mailto:verbatim@tds.net">verbatim@tds.net</a> <a href="http://www.verbatim-madison.com">www.verbatim-madison.com</a>

## Telecommunications

### Programs to Help Purchase Telecommunications Equipment

#### TAP (Telecommunications Assistance Program)

A statewide program administered by the Office for the Deaf and Hard of Hearing to provide funds for low income severely hard of hearing or deaf people to cover the TEPP co-pay requirement.

PLEASE NOTE: The application for TAP is included on the same form as TEPP.

#### TEPP (Telecommunications Equipment Purchase Program)

A statewide program administered by the Public Service Commission of Wisconsin. This program allows any Wisconsin resident that requires special telephone equipment to purchase the equipment through the Universal Service Fund (USF). The applicant pays a \$100 co-payment with the USF paying the balance of cost for the equipment. Equipment purchased may be a TTY, amplified handset or phone, signaling systems, loud bells, etc. Contact the Wisconsin Public Service Commission for applications.

USF Administrator  
Williams Young, and  
Assocs., LLC  
PO Box 8700  
Madison, WI 53708  
608.274.1980 VOICE  
608.274.4448 TTY

### CSD of Wisconsin

CSD is a private, nonprofit organization dedicated to the provision of broad-based services, ensuring public accessibility and increasing public awareness of issues affecting the deaf and hard of hearing. CSD provides direct assistance to consumers throughout Wisconsin through education, training, and mentoring and communication assistance through updates on new technology and interpreting services. We offer workshops, forums and coffee chats for deaf and hard of hearing consumers to empower the community with education to better understand communication access, consumer rights and topics of special interest.

4781 Hayes Road, STE 101  
Madison, WI 53704  
608.240.4964 Voice/TTY  
866.223.9559 Voice/TTY  
608.240.9158 Fax  
[csdwis@c-s-d.org](mailto:csdwis@c-s-d.org)  
[www.c-s-d.org](http://www.c-s-d.org)

### DovTech Communications

Our goal is to provide customers with a secure, cost-effective and hassle-free shopping experience. We understand that purchasing products and service online can be complicated and we strive to make sure your ordering experience is as simple as possible.

4301 S. Oakley Road  
Janesville, WI 53546  
608.755.7627 TTY  
877.477.3529 Voice  
915.990.9305 Fax  
[jholub@dovtech.com](mailto:jholub@dovtech.com)  
[www.dovtech.com](http://www.dovtech.com)

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## Telecommunications

### **R & M Sales**

In addition to equipment for deaf and hard of hearing people, R & M Sales communication products provides the specialized telephone equipment approved by TEPP for people who are speech and mobility impaired.

9401 W. Beloit Rd., Ste.202  
Milwaukee, WI 53227  
414.327.8585 Voice  
414.327.8508 TTY/Fax  
800.332.2537

### **UniversaLink - Center for the Deaf and Hard of Hearing, Inc. (CDHH)**

UniversaLink is a program of the Center for the Deaf and Hard of Hearing (CDHH) providing a wide range of assistive communication devices for persons with hearing loss, mobility or speech impairments, including amplified phones, TTYs, visual signaling devices, voice synthesizers, voice or switch operated phones, etc. UniversaLink has a showroom where items are available for demonstration, and staff that can work one-on-one to assess technology needs and help learn how to use the equipment. UniversaLink also provides in-home services and worksite assessments.

10243 W National Ave  
West Allis, WI 53227  
414.541.5465 Voice  
888.742.7654 TTY  
414.604.7200 Fax  
[www.cdhh.org](http://www.cdhh.org)  
[universalink@cdhh.org](mailto:universalink@cdhh.org)

### **Wisconsin Telecommunications Relay Service (WTRS)**

Wisconsin Telecommunications Relay Service (WTRS) is a relay system for Deaf, Hard of Hearing, and Speech Disabled people. WTRS can relay the typed messages of those who use a Text Telephone (TTY) over the telephone to those who do not have a TTY. Non-TTY users can contact TTY users using WTRS. In addition, Spanish-speaking Deaf people can contact other Spanish-speaking individuals using WTRS. For individuals who have speech disabilities, the staff of WTRS will facilitate communication with others by "re-voicing" information. The WTRS is always available and does not limit the number or length of your calls.

8383 Greenway Boulevard, STE 90  
Middleton, WI 53562-9789

**Relay can be reached by dialing 711**

#### **Customer Service:**

800.395.9877 Voice  
800.283.9877 TTY  
[wirelay@hamilton.net](mailto:wirelay@hamilton.net)  
[www.hamilton.net/relay/wi](http://www.hamilton.net/relay/wi)

### **Wisconsin Telecommunicators, Inc. (WTCI)**

WTCI is a non-profit corporation with the following stated objectives:

To function as a state organization for information on teletypewriters and other communication devices for use by deaf and other interested persons. To maintain and publish a biennial listing of members of the Corporation, agencies and other serving the deaf who have a TTY. To encourage the development of appropriate community services for deaf people which involve telephonic communication. To carry out such other purposes and programs which the membership shall from time to time deem appropriate.

Membership Secretary  
1357 W. 18<sup>th</sup> Ave.  
Oshkosh, WI 54902

*If you do not have access to a TTY, dial Wisconsin Relay Service at 711.  
Give them the TTY number you wish to call. Your call will then be relayed.*